

HOVERAir X1 Smart Product Warranty

Product name: _____ Username: _____ Serial number: _____

Phone: _____ Dealer: _____ Date of purchase: _____

Residential Address: _____

Warranty Period

Component	Warranty Period
Main board	12 months
ESC panel	12 months
Gimbal	12 months

Component Name	Warranty Period
Battery	Not more than 200 charging cycles within 12 months
Shell	Not applicable

The product warranty period is based on the purchase receipt or other valid proof of purchase. If the last day of the Warranty Period falls on a legal holiday, the last day of the Warranty Period shall be the next day of the holiday. If any manufacturing defects or omissions are discovered during the above warranty period, the Company will repair the product free of charge. If the product is not covered by the above warranty or is deemed to be damaged due to user error, then the Company will charge a repair service fee. In the case of free repair, the transportation cost of delivering the product to the customer's designated location will be borne by the company.

The warranty does not cover the following:

1. If the product has been damaged as a result of misuse by the customer, such as transportation, movement, or dropping after purchase.
2. If the product has been covered, repaired, disassembled, or if any product parts have been replaced with non-company parts.
3. If there is accidental or indirect damage, or if there is obvious human damage (e.g., liquid infiltration, drop damage, improper voltage input, drop marks, motherboard damage, etc.).
4. Any malfunction or damage to the product caused by non-compliance with the product instruction manual, incorrect installation, neglect, modification, disassembly, etc.
5. If the proof of purchase or shipping receipt is lost, falsified or tampered with.
6. If product labels, serial numbers, waterproof markings, etc. are found to be damaged, falsified or tampered with.
7. If the product is defective or damaged due to uncontrolled external factors, such as fire, flood, strong wind, lightning, etc.
8. If the product does not have any manufacturing or quality defects or problems.

Notes on Use

1. Data Backup

Please back up all data stored in the device before sending it for repair. We will not be responsible for any loss, damage or destruction of data caused by the repair service or any such service.

2. Ownership of Repaired Parts

Ownership of the parts removed during the repair (including paid repairs) belongs to the Company.

3. Maintenance Costs

For products that are not covered by the warranty or free repair service, the Company will strictly follow the "HOVERAir X1 Smart Paid Service Charges". Customers are required to pay a pre-established fee for paid services. If the customer refuses to pay the fee, the Company reserves the right to temporarily provide the service to the customer until the customer pays the full cost of the service. Customers are solely responsible for any consequences arising from this situation.

*In the event of any inconsistency or conflict between the contents of this Warranty and the contents of the Company's separately written Warranty Terms and After-Sales Service Policy, our Warranty Terms and After-Sales Service Policy shall prevail.

For the latest Warranty Conditions and After-Sales Service Policies, please refer to our website or assistance support center.

The above terms and policies are subject to change without prior notice at our discretion. Product warranty is subject to the terms of the latest warranty policy.